



# PARENT HANDBOOK SCHOOL YEAR 2020-2021



# WELCOME TO TARRANT COUNTY KIDS!

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We hope you and your child have an enjoyable experience in our before and after-school care program. Good communication between your child, the program staff and the parents will help to make each day a rewarding one. This handbook is designed to answer questions and to provide important information. Please take a few moments to read through this guide with your child. It will help familiarize you with our policies and procedures as well as details about payments and requirements and will also give you a better understanding of our before and after-school care programs.

**THIS HANDBOOK WAS REVISED**

August 2020

and

**CONTAINS RECENT REVISIONS BASED ON STATE LICENSING STANDARDS**

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## ADMINISTRATIVE OFFICE

2820 Matlock Road  
Arlington, TX 76015  
Main: 817-468-0306  
TCKids.org

## PROGRAM LOCATIONS

### BEFORE & AFTER-SCHOOL CARE

Bryant	817-266-5476
Corey	817-648-5864
Farrell	817-223-4400
Little	817-688-2051
West	817-991-6105
Wood	817-266-5475

### AFTER-SCHOOL CARE ONLY

Burgin	817-223-8293
Fitzgerald	817-504-5792
Foster	817-739-4651

### HOLIDAY ADVENTURE CAMP

West	817-991-6105
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## Account Manager

Director of Tarrant County Kids  
Lisa Dia  
CEO  
Jennifer Limas

For questions about enrollments and payments, contact the Account Manager.

For questions, concerns or comments about the programs, contact the Director of Tarrant County Kids.

WE THANK YOU FOR THE  
OPPORTUNITY TO SERVE YOUR FAMILY.  
WE HOPE YOU AND YOUR CHILD HAVE  
A SAFE AND FUN SCHOOL YEAR WITH  
TARRANT COUNTY KIDS!

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## ABOUT US

Tarrant County Kids is a childcare program affiliated to Girls Inc. of Tarrant County providing safe, affordable, and convenient licensed care for children ages 4-12 in the Arlington ISD elementary schools we serve. We also provide all-day care during most school holidays and breaks.

During the time spent in our program, your children will be engaged in educational and enriching activities that will allow them to have fun after a long day at school. A good after-school care choice can build a positive foundation that will last a lifetime for your child and give you peace of mind while you work!

Children are served a nutritious snack (provided by Arlington ISD at no charge to the parents), allowed time to complete homework and offered a wide variety of activities to choose from to make their afternoons enjoyable. Some activities that they participate in include:

- Daily homework time
- Arts and crafts
- Sports and recreation
- Hands-on activities
- Girls Incorporated curriculum programs



## PROGRAM HOURS

When school is in session (August-June), the after-school program begins at the end of the school day (normally 3:35pm) and ends at 6:30pm. The before-school program begins at 6:30am and ends at 8am.

- **Before-school care** is offered at Bryant, Corey, Farrell, Little, West and Wood elementary schools.
- **After-school care** is offered at Bryant, Burgin, Corey, Farrell, Fitzgerald, Foster, Little, West, and Wood elementary schools.
- **Adventure Camp**, our all-day care, is offered during scheduled school holidays and breaks. Adventure Camp operates from 6:30am to 6:30pm.

Children will not be accepted prior to the scheduled session times.

## STAFFING

Our programs are staffed by personnel who are screened and trained in accordance with state licensing requirements. All our employees are required to obtain the following items:

- Childcare Pre-Service Training (8 hours)
- Continuing child-related training annually (15 hours)
- Pre-employment criminal background check with Texas DFPS (every two years)
- FBI fingerprints
- Tuberculosis test (every two years)
- First Aid & CPR certification (every two years)

It is our expectation that staff members represent Tarrant County Kids in a positive and professional manner always. We are confident in our staff members and their ability to serve as role models and implement excellent programming.

Sites are randomly and regularly inspected by both state licensing representatives and the Director of Tarrant County Kids.

***We are an equal opportunity agency.***

***We do not discriminate based on race, sex, age, ethnicity or religion.***

***Tarrant County Kids is a subsidiary of Girls Inc. of Tarrant County.***

# ENROLLMENT POLICIES

## ADMISSION

Enrollment fees are as follows and are non-refundable:

- \$25 - First child
- \$20 - Second child
- \$15 - Third child
  
- All children must be enrolled for each school year and each summer session.
- Enrollment forms must be submitted in person (original signatures are required) at our administrative office located at 2820 Matlock Road in Arlington.
- Enrollment forms are available on our website at [www.TCKids.org](http://www.TCKids.org).
- Payment for the first week of care, enrollment fees, and prior balances (if any) must be paid upon enrollment and prior to the first day of service.
- Your child is not considered enrolled until all required forms and payments are received, and therefore, may not attend the program. Please verify that enrollment is completed prior to your child's first day. Children who arrive for after-school care, but have not yet completed their enrollment, will be taken to the school office and the parent will be called to pick up the child.
- We will notify parents by email or written notification if there are any policy changes.

## ENROLLMENT STATUS

Children are enrolled as **one** of the following statuses:

- **FULL-TIME:** Your child will regularly be attending three or more days.
- **DROP-IN:** Your child will attend occasionally and unscheduled.
  - Any child attending three or more days in a school week will be charged the full-time weekly rate (see fees section).

## ENROLLMENT REQUIREMENTS

**All enrollment forms must be filled out *completely* to include:**

- Complete doctor's information including address and phone number.
- Current addresses and phone numbers for parents and emergency contacts.
- Current Arlington ISD lunch letter showing free or reduced lunch rate (if applicable)
- Current immunization and hearing & vision records. If your child's records are on file at his/her current school, you must provide the name, address, and phone number of the school. TB exams are not required by the City of Arlington or Tarrant County Health Department now; the TB exam record is not required.
- Current photographs of every authorized pick-up person (**Farrell and West only**).
- Notarized enrollment forms (**Farrell and West only**). For your convenience, forms can be notarized at our administrative office.

***All changes to contact information, including addresses and phone numbers, must be immediately communicated to our administrative office at 817-468-0306.***



# PAYMENT POLICIES

## PAYMENT SCHEDULE

Children enrolled as **FULL-TIME** will be charged the weekly rate.

- Payment is due no later than 6:30pm on Monday of the week services are rendered.

Children enrolled as **DROP-IN** will be charged the daily rate for each day attended, or the weekly rate if attending more than three days.

- Payment is due no later than 6:30pm on Monday following the week services are rendered.

Your balance must be paid ***in-full and on-time*** or you will be charged a **\$15 Late Payment Fee**.

- Failure to pay in full by the Friday of the week of payment will result in your child being removed from the program.
- Children removed from the program must be re-enrolled and will be subject to fees per enrollment policies.

## METHODS OF PAYMENT

- **Check or money order payments:**
  - Accepted at the administrative office only.
  - ***We no longer accept check or money orders at the program locations!***
  - Post-dated checks will not be accepted.
- **Credit card payments:**
  - May be made online at [www.TCKids.org](http://www.TCKids.org), in person at our office, or by calling us at 817-468-0306.
- The administrative office has a mail slot for payment drop-offs after business hours. Payments made through the mail slot prior to 9am Tuesday morning will not be late.
- Your child's name must be written on all checks and money orders.

## PENALTY FEES

- **\$15 Late Payment Fee** - This fee will be applied if you do not pay ***in full and on-time*** per the payment policies listed above.
- **\$10 Failure to Notify Fee** - This fee will be applied if you do not notify Tarrant County Kids in advance of your **FULL-TIME** student being absent from the program. **DROP-IN** students are not subject to this fee. Applies to school year programs only.
- **\$10 Late Pick-Up Fee** - This fee will be applied for each 15-minute increment after 6:30pm that your child has not been picked up.
- **\$25 NSF (Non-Sufficient Funds) Fee** – This fee will be applied for all returned checks. After two returned checks, you will be required to pay by money order or credit card.
- **\$25 Chargeback Fee** – This fee will be applied for all credit card chargebacks. After two chargebacks, you will be required to pay by money order or check.

## PARENTAL NOTIFICATIONS

We strive to keep all parents informed regarding program/policy changes or other important information affecting your child or your account as they occur. Parents are notified of these changes either by posted notice at the program site, written notice given to the parents at the program site, or phone calls and emails from our administrative office.

## WITHDRAWAL FROM SERVICES

You are required to call the administrative office prior to withdrawal if your child is no longer going to attend the program. Re-admission will require an enrollment fee per enrollment policies. You will continue to be charged until we have received notification. Any applicable refunds are approved and processed at the administrative office.

## BEFORE & AFTER-SCHOOL PROGRAM POLICIES

**Due to COVID-19 and increased safety concerns, children will be required to be picked up and dropped off outside of the operation at the primary entrance. Parents will not be permitted entrance into the operation unless it has been determined that there is approved need to allow entrance.**

## SIGN-IN PROCEDURES & NOTIFICATION OF ABSENSE

The children are responsible for going to Tarrant County Kids immediately upon dismissal from school, where the site manager will sign them in with the current time and their initials.

Parents are required to call the site cell phone or the administrative office before 3pm if their child is going to be absent during after-school care that day.

- A **\$10 Failure to Notify Fee** will be charged if the program staff must call a parent to find out if a child is absent. The call is made approximately 15-20 minutes after dismissal from school.
- This fee applies to full-time children only.
- We will not call parents of drop-in children.
- This fee must be paid in full in addition to your weekly tuition by the following Monday no later than 6:30pm.

Children in before-school care must be brought to the program entrance by one of the contacts listed on the enrollment form. The manager will sign the child in with the time, their initials and the full name of the person dropping the child off.

## EXTRACURRICULAR ACTIVITIES

Children participating in extracurricular activities after school will not be signed into the program until their activities are complete. This includes school clubs, tutoring, testing, and assisting teachers. An **Extracurricular Activities Authorization** form must be on file if your child participates in extracurricular activities.

If your child does not arrive approximately 15-20 minutes after the arrival time specified on the form, you will be called to ensure the safety of your child. If the child has been picked up without notifying Tarrant County Kids, this will result in a **\$10 Failure to Notify Fee**. Tarrant County Kids is not responsible for children who do not arrive to the after-school program after the activity.

## SIGN-OUT PROCEDURES

Children may not leave the after-school care program without being signed-out by:

- An authorized person on the enrollment form (must have ID).
- A person (not on the enrollment form) authorized by emergency pick-up verification procedures (see below).
- Pick-up personnel must be 18 years of age or older. Otherwise, an **Authorization for Minor Pick-Up** form must be completed by the primary contact.
- Children will not be released to any person without verification of identity of the person that the Site Manager and/or Site Instructors do not know.
- **Tarrant County Kids will sign-out children with the time, their initials, and the name of the individual picking the child up on our attendance records.** State guidelines require all children to be signed out at the time of pick-up.

Please be prepared to present your identification (especially during the first week), and make sure that anyone who is picking up your child has proper picture identification and is on the pick-up list.

Children in before-school care will be signed out by the site manager at 7:45am for children eating breakfast in the cafeteria and 8am for all other children.

### **EMERGENCY PICK-UP VERIFICATION PROCEDURES**

If your child is being picked-up by someone not listed on the enrollment form, the following steps must be completed to ensure the safety and security of your child:

- The primary contact must call the administrative office or the after-school site cell phone before 3pm. After 3pm, call the after-school site cell phone.
- The security code on the enrollment form and name of the person picking-up must be given.
- The pick-up person must present a valid ID.

### **LATE PICK-UP FEE**

A **\$10 Late Pick-Up Fee** will be applied for each 15-minute increment after 6:30pm if your child has not been picked up.

- We will attempt to contact the parents and emergency contacts to arrange pick-up of a child after 6:30pm.
- Our staff are still on the clock when parents are late picking up, therefore Late Pick-Up Fees will not be reduced or waived for any reason to include traffic and weather issues.
- This fee must be paid in full along with your weekly tuition by the following Monday no later than 6:30pm.
- If you have three Late Pick-Up Fees, your child may be removed from the program.
- We will contact the Arlington Police Department if your child is not picked-up by 7:30pm.

### **EARLY SCHOOL CLOSING**

After-school care will be provided from the dismissal of school at each site on school district scheduled early dismissal days.

### **INCLEMENT WEATHER**

In the event of an Arlington ISD (AISD) school closing, your child's before and after-school care will also be closed.

- If there is an AISD delayed start, before-school care will be closed.
- If there is an AISD early dismissal, after-school care will be closed, and you will need to pick up your child from school at the time of the school closing.





- Inclement weather closings will be announced through local news channels 4, 5, 8 and/or 11.

## **PERSONAL BELONGINGS**

- All belongings should be clearly marked with your child's name.
- Money is not allowed except for field trip purposes or special occasions. If your child brings money to the program, Tarrant County Kids cannot be responsible for lost or stolen money, or purchases made. If your child purchases something the staff deems inappropriate, the item will be taken away and given to the parents at pick up.
- Children can bring personal gaming systems, toys and other personal items. However, if an item begins to cause problems, it will be taken away and given to parents at pick up.
- Please remind your child to take all belongings home every day.
- **Children will not be permitted to share their personal electronics and toys; we ask that all belongings stay with your child or in their backpack.**

**Tarrant County Kids will not assume responsibility for lost, stolen or broken items at the school site or on field trips.**

## **PERSONAL COMMUNICATION DEVICES**

To avoid interference with program facilitation, your child's cell phone use will be limited. If your child needs to communicate with you on an emergency basis, the program's phone will be made available. We will not be able to accommodate daily communication but will make every effort to see that your child's needs are met.

## **SNACKS**

Tarrant County Kids has teamed up with the Arlington ISD Food Service Department to provide nutritious snacks each afternoon. If desired, children may bring snacks from home. Only individually-wrapped items can be shared with other children on special occasions. Dietary restrictions are to be written by the parent on the enrollment form. We will attempt to meet any special dietary considerations.

## **STAFF RATIO**

Tarrant County Kids strives to maintain a child/staff ratio of 15:1 at the site, and 10:1 for field trips. The Texas Department of Family and Protective Services requires a ratio of 26:1.

## **TRANSPORTATION**

Written authorization is required from the parent prior to field trips for Tarrant County Kids to transport your child. In the absence of written authorization, parents may drive their children to and from field trips; however, since there will be no staff available at the childcare site during the field trip, children may not be left at the site and parents will be asked to come and pick up the child.

We do not transport children during before and after-school care. During Adventure Camp, transportation is provided using AISD school buses with AISD bus drivers.

## **OUTDOOR SAFETY**

Children will experience outdoor activities in our program, which may include playing on the school's playground equipment. Play equipment at each of our program sites (schools) may or may not meet Licensing standards specified by the Department of Family and Protective Services.

## Weather, Temperature & Outdoor Light Guidelines

54 degrees & below - Children may not play outside.

55-64 degrees - Children must have long pants and jacket/long-sleeves, max time outside 30 min.

65-84 degrees - Children may play outside for a max of 1 hour.

85-94 degrees - Children may play outside for a max of 15 minutes.

95 degrees & above - Children may not play outside

The children must be indoors 30 minutes before dusk.

The children may not play outside if it is wet, raining or snowing.



## HOLIDAY ADVENTURE CAMP

### ADVENTURE CAMP

Adventure Camp, our all-day childcare (6:30am-6:30pm), is provided during most scheduled school holidays and breaks for additional fees.

- Parents must notify the administrative office if their child will attend Adventure Camp. Payments for Adventure Camp are due at the time of service **regardless of enrollment status**.
- Adventure Camp dates will be posted in advance at childcare locations and on the website. School holiday Adventure Camp is offered at West Elementary (2911 Kingswood Blvd., Grand Prairie). Summer Adventure Camp is offered at two locations to be announced during the spring.
- Children planning to attend Adventure Camp during the summer months are required to enroll for the summer and pay enrollment fees per enrollment policies.
- Morning and afternoon snacks are provided by Tarrant County Kids. Children need to bring a **sack lunch** every day of Adventure Camp.

### HOLIDAYS

Holiday care is provided for all school holidays and breaks EXCEPT for the following:

New Year's Eve & New Year's Day

Labor Day

Memorial Day

Thanksgiving Day & Black Friday

Independence Day

Christmas Eve & Christmas Day

A list of Adventure Camp dates is available on our website at [www.tarrantcountykids.org](http://www.tarrantcountykids.org).

### ADVENTURE CAMP PAYMENTS

During the weeks when we have after-school care and all-day childcare together, all-day childcare daily rates apply as well as the after-school care weekly rate. You will not be charged more than the Adventure Camp weekly rate at any time.

Here are two examples of what your payment would be at the regular rate:

Child attends full week of all-day care - \$110

Child attends one day of all-day care and four days of after-school care - \$92  
(\$55 after school weekly rate, \$37 all day care daily rate)

# BEHAVIORAL EXPECTATIONS

## CHILD & PARENT RESPONSIBILITIES

### Children must...

1. Learn to accept the consequences for his/her own actions.
2. Respect the rules that guide him/her during the day and will control his/her feelings so that his/her actions do not hurt anyone in the program.
3. Not willfully destroy or harm any equipment or property in the building, or anyone else's property while he/she is in the program.
4. Keep hands, feet and objects to themselves.
5. Not use inappropriate language.
6. Remain with a staff member always.
7. Come to the program site immediately after school or upon the completion of extracurricular activities.
8. Be able to walk directly and independently to his/her classroom or directed area upon dismissal from before-school care.
9. Return materials and equipment to the place they found them.
10. Finish activities and clean up afterward.
11. Be able to use the restroom without assistance.
12. Be able to successfully operate within a ratio of child/staff ratio of 15:1.

### Parents must...

1. Act in a respectful manner when dropping off or picking up their child. Abusive language or threatening behavior will not be tolerated and may be grounds for removal.
2. Assist us in working with their child regarding behavioral issues. Appropriate behavior and cooperation is expected of all program participants.
3. Not walk through the gym when arriving to pick up their children. Parents are asked to wait near the attendance binder while their children gather personal belongings. Staff assistance can be given to a child to aid in the sign-out process if necessary.

## CHILDREN IN PRE-K 4 & KINDERGARTEN

In the event that your child has a toileting accident we request you to send an extra pair of clothes in your child's backpack in a sealed Ziploc bag labeled "After School Care". If your child requires assistance staff will assist only by providing cleaning materials and unbuttoning/buttoning of clothes as needed. If a child is unable to clean themselves properly on their own, does not have a change of clothes, or has multiple toileting accidents their parent or guardian will be called, and the child will be sent home.

## DISCIPLINE & GUIDANCE

In accordance with the Texas Administrative Code, Title 40, Chapters 746 and 747, Subchapters L, Discipline and Guidance, our agency adheres to the following guidelines:

- Discipline must be:
  - Individualized and consistent for each child;
  - Appropriate to the child's level of understanding; and
  - Directed toward teaching this child acceptable behavior and self-control.
- A caregiver may only use positive methods of discipline and guidance that encourage self-esteem, self-control, and self-direction, which include at least the following:
  - Using praise and encouragement of good behavior instead of focusing only upon unacceptable behavior;

- Reminding a child of behavior expectations daily by using clear, positive statements;
- Redirecting behavior using positive statements; and
- Using brief supervised separation or time out from the group, when appropriate for the child's age and development, which is limited to no more than one minute per year of the child's age.
- There must be no harsh, cruel, or unusual treatment of any child. The following types of discipline and guidance are prohibited:
  - Corporal punishment or threats of corporal punishment;
  - Punishment, shaking, or biting a child;
  - Hitting a child with a hand or instrument;
  - Putting anything in or on a child's mouth;
  - Humiliating, ridiculing, rejecting, or yelling at a child;
  - Subjecting a child to harsh, abusive or profane language;
  - Placing a child in a locked or dark room, bathroom, or closet with the door closed;
  - Requiring a child to remain silent or inactive for inappropriately long periods of time for the child's age.

The Tarrant County Kids standard of child guidance is positive and based on assisting the child to learn to better control his/her responses to situations.

## BEHAVIORAL GUIDELINES

When a child chooses to misbehave or not follow the instructions of the program staff:

- He/she will be verbally redirected for minor incidents.
- He/she will be separated from the other children in a brief time-out. Time-outs are approximately five minutes long and are designed to allow the child to think about his/her actions and start fresh afterwards.
- Additional time-outs may be used for continued misbehavior, and a Behavior Report will be written. **Behavior Reports** are on-site notices designed to inform parents of their child's behavior. We require the parent to sign the Behavior Report and then it is turned in to our administrative office. Copies of Behavior Reports may be requested.
- Under normal circumstances, when two or three Behavior Reports are written for a child, the parent will receive:
  - **1<sup>st</sup> Letter** – This is the first warning. This letter also serves as a reminder to review our rules and policies within the parent handbook. The Behavior Reports will be attached. If another Behavior Report is written after the parent has received the 1<sup>st</sup> Letter, then the parent will receive the 2<sup>nd</sup> Letter.
  - **2<sup>nd</sup> Letter** – This is the final warning. This letter is our last attempt to encourage positive behavioral change. Once again, Behavior Reports will be attached. If another Behavior Report is written after the parent has received the 2<sup>nd</sup> Letter, the parent will then receive the 3<sup>rd</sup> Letter.
  - **3<sup>rd</sup> Letter** – This letter is a notification of suspension or expulsion from the program. Suspensions last five program days. Upon return from a suspension, the child is subject to further suspensions or expulsion if the behavioral issues continue.
- Behavior that is more extreme, such as acts of physical aggression or inappropriate language and/or touching, may be grounds for immediate suspension and/or expulsion from the program.
- If a child destroys property belonging to Tarrant County Kids or the school, the parent will be responsible for paying for the cost of the damage.
- Any child exhibiting behavioral problems will not be allowed to participate in field trips.



Tarrant County Kids reserves the right to remove any child at any time for any purpose the agency feels is reasonable. Tarrant County Kids also reserves the right to request without advanced notice that a child is picked up immediately due to behavior concerns. Tarrant County Kids provides a quality experience for most children; however, it is not the best environment for every child or for the same child at different developmental stages.

## EMERGENCY PROCEDURES

### MEDICAL RELEASE

Parents of all children in our programs are required to submit a medical release form providing Tarrant County Kids permission to seek medical attention for your child in case of an emergency.

- **It is imperative that parents notify the Administrative Office of any change to home, work and medical phone numbers.**
- Incorrect numbers may result in the removal of your child from our program.

### IN CASE OF ACCIDENT

Tarrant County Kids always considers the child's safety above all other factors and will call for emergency medical assistance whenever immediate medical attention is needed.

- A member of the staff will carry out immediate First Aid/CPR and/or call for assistance.
- A member of the management staff will call you (or emergency contact) to advise you of any accident needing medical attention.
- In case the parents or designated person cannot be reached, a staff member will have the authority to transport the child to a hospital.

### MEDICATION ADMINISTRATION

We will not administer medication (prescription or non-prescription) without the written authorization of the parent on an **Authorization for Administering Medication** form.

- The Authorization for Administering Medication form must specify the dates, times and amounts of medication to be given, and it will be kept on file at the program location.
- Parents must complete an **Authorization for Administering Medication** form at the main office when enrolling and provide medication when the form is submitted. **The office will not accept the form without the medication and the enrollment will be considered incomplete. The office will ensure the site receives both form and medication in time for the child's first day.**
- Any medication brought to the office must be in its original container and clearly labeled with the child's first and last name.
- For children with periodic and recurring medical problems requiring continuous medications (such as asthma or diabetic medications), the parent must provide written authorization every six months.

### SPECIAL CARE NEEDS

We require a statement of your child's special care needs or problems to include, but not limited to, food/other allergies, existing illness, previous serious illness/injuries, hospitalizations within the last 12 months, behavioral/emotional issues, and any medications prescribed for continuous, long-term use.

- **Food Allergies** – A Food Allergy & Anaphylaxis Emergency Care Plan is necessary for any child with a food allergy that has been diagnosed by a health-care professional (we have this form in our office). The form must be signed by both the parent and the child's health-care professional.



- **Other Special Care Needs** – A written, signed and dated statement from either the parent/guardian or the child's physician describing the child's special condition.
- Your child must be able to participate in a group setting and not require one-on-one care.

## IN CASE OF ILLNESS

Please do not bring your child to the center with a contagious illness. If it is apparent that your child is ill and should not remain at the site, you will be called and asked to make other arrangements.



- Children who did not attend school for reasons of illness cannot attend after-school care that day.
- If your child feels ill during the program and cannot participate, we will attempt to give your child a place to rest while you are notified.
- State law requires those children with a temperature of 100.4 or higher be sent home. If a child is sent home with fever, he or she must be free of fever for 24 hours before returning to the childcare program. You will be asked to pick up your child immediately.
- Signs of possible severe illness include unusual lethargy, irritability, persistent crying, difficulty breathing, rash with fever, pink eye(s), behavioral changes or any other unusual signs.
- If your child has had two or more episodes of diarrhea or vomiting within 24 hours, the child may only return to childcare after the diarrhea or vomiting has subsided for 24 hours.

## HEAD LICE

In the event that a child comes to the program with head lice, we take every measure possible to prevent spreading.

- Children will not share combs or brushes.
- Children will not share towels, blankets, pillows, clothes, etc.
- Lost and found items will be laid out on a table every Friday and you will be asked to check the table for any items that might belong to your child.
  - Any leftover lost and found will be turned in to the main office every Friday night.
- Staff should be aware of any itching children and will check hair if needed. Checking any child's hair will be done discreetly and conducted outside to eliminate any embarrassment.
- You will be called and told to come get your child immediately.
- The child will be asked to sit near the staff table until you pick him/her up, but all efforts will be made to not embarrass the child in front of their peers.
- The child may not come back to the program until 24 hours after their treatment has been applied and completed, and any lice or their eggs (nits) must be gone for a length of 24 hours.

## SAFETY DRILLS

Fire, tornado and severe weather drills are conducted monthly at each of our sites. We use the AISD Crisis Procedure Manual as our **Emergency Preparedness** plan. The manual is available at each site and the administrative office for your review at any time.

## ADDITIONAL INFORMATION

### GRIEVANCE POLICY

Should a problem, question or complaint arise, please speak with the Site Manager.

- If you are not satisfied, you may contact the Director of Tarrant County Kids.
- If, after speaking with the Director of Tarrant County Kids, you are not satisfied, you may contact the CEO.
- All problems, questions or comments concerning billing and enrollments should be directed to the Account Manager.
- We welcome your ideas, comments, and questions. Please feel free to contact us without hesitation!

### PARENTAL OBSERVATION & PARTICIPATION

Tarrant County Kids has an open-door policy whereby parents can observe their child(ren), the childcare center's operation, and program activities, without prior notice, at any time during the hours of operation.

Parents wishing to stay longer than 15 minutes must have a current background check and volunteer form on file with Tarrant County Kids and be approved by the Director of Tarrant County Kids. **Due to COVID-19 protocol, no one will be allowed in the facility unless it has been determined that there is an approved need for the parent or caregiver to enter the operation.**

### GANG-FREE ZONE INFORMATION

A gang-free zone is a designated area where certain gang-related activity is prohibited and is subject to increased penalty under Texas law. The goal of gang-free zones is to deter certain types of criminal activity where children gather by enforcing tougher penalties. This means parents or guardians need to be informed that certain gang-related activity or engaging in organized criminal activity within 100 feet of our program is a violation of this law and is therefore subject to increased penalty.

You may review our posting regarding gang-free zones, which is located on the site wall locker.

### LICENSING & MINIMUM STANDARDS

Tarrant County Kids maintains the minimum childcare standards as set forth by the Department of Family and Protective Services. A copy of the Minimum Standards and our most recent Licensing Inspection Report are posted for your review at every childcare site and are available upon request at our administrative office.

Parents may contact the local Licensing office of the Department of Family and Protective Services (DFPS) by calling 817-321-8000 or visit them through the DFPS web-site at **[www.dfps.state.tx.us/child\\_care/about\\_child\\_care\\_licensing](http://www.dfps.state.tx.us/child_care/about_child_care_licensing)**.

To report suspicions or incidents of child abuse or neglect, contact the Child Abuse Hotline at:

- 1-800-252-5400.

# EMERGENCY PREPAREDNESS PLAN

An emergency preparedness plan is designed to ensure the safety of children during an emergency by addressing staff responsibilities and facility readiness with respect to emergency evacuation and relocation. The plan addresses the types of emergencies most likely to occur in your area including:

- An evacuation of the children and caregivers to a designated safe area in an emergency such as a fire or gas leak.
- A relocation of the children and caregivers to a designated, alternate shelter in an emergency such as a flood, a hurricane, medical emergency, or communicable disease outbreak.
- The sheltering and lock-down of children and caregivers within the operation to temporarily protect them from situations such as a tornado, volatile person on the premises, or an endangering person in the area.

## 1. Evacuation, Relocation, and Sheltering/Lock-Down of Children

- a. The first responsibility of staff in an emergency evacuation or relocation is to move the children to a designated safe area or alternate shelter known to all employees, caregivers, parents and volunteers.
  - **Fire** - The children will move in single-file line to the relocation area which is on the playground and at least 50 feet away from the building. The relocation area is posted within the gym. Each gym is equipped with a fire extinguisher located near the exit doors.
  - **Tornado or Severe Weather** - The children will move into an interior hallway that has no view of glass windows or doors. If this is not available, the location is in the nearest restrooms.
  - **Intruder** - The staff will attempt to utilize an area of the school that can be locked and where the children are hidden from view.
  - **Off grounds** - If the children must be moved off grounds we will coordinate with AISD bus transportation to drive the children to the alternate shelter.
- b. Children with limited mobility or who otherwise may need assistance in an emergency, such as children who have mental, visual, or hearing impairments will be given special consideration and attention by the Site Manager to ensure proper evacuation or relocation.
- c. The emergency evacuation and relocation diagrams are posted in the gym.
- d. The staff are responsible for moving the children to a designated location within the operation where the children should gather during a sheltering/lock-down emergency. They will bring items to allow for accountability and safety.
  - Children's Files - contains enrollment forms and contact information for each child.
  - Blue Book - contains Emergency Preparedness Plan and first aid guide
  - Attendance binder - contains the Attendance Sheets which track children in our care.
  - Site cell phone and charger
- e. Alternate shelter will be provided at:

Girls Inc. of Tarrant County / Tarrant County Kids  
2820 Matlock Road, Arlington TX 76015

- f. Children in attendance at the time of any emergency will be accounted for at the designated safe area or alternate shelter by conducting face-to-name attendance to establish visual confirmation of each child.

## **2. Communication**

- a. The site manager keeps the site cell phone at all times.
- b. The site manager or other designated staff will use the site cell phone to communicate with local authorities, parents, Texas DFPS or the program director. If relocated to the alternate shelter, the staff may utilize the office phone: 817-468-0306

## **3. Essential Documentation**

- a. Staff will evacuate and relocate with the following items to allow for accountability and safety.
  - Children's Files - contains enrollment forms with parent contact information and authorization for emergency care.
  - Blue Book - contains Emergency Preparedness Plan and first aid guide
  - Attendance binder - contains the Attendance Sheets which track children in our care.
  - Site cell phone and charger

- 4. Continuation of Care** - At the end of an emergency evacuation or relocation, at least two staff will stay until all the children have been released to their parents or authorized pick-up persons.

- 5. Reunifying Children to Parents After an Emergency** - During an emergency, the Site Manager or other designated staff will contact the parents with the site cell phone of all remaining children to make them aware of the emergency. Children will be released to an authorized person once signed-out by that individual.

**To combat the spread of COVID-19, Girls Inc. of Tarrant County and Tarrant County Kids will be utilizing the following screening procedures for any person entering the building.**

- Children will be required to be picked up and dropped off outside of the operation at the primary entrance, unless it has been determined that there is approved need for the parent or caregiver to enter the operation.
- Temperature will be taken of every individual who enters the operation to include but is not limited to children, staff, parents, ect.
  - **Any person with a temperature of 100 degrees Fahrenheit or above will be asked to leave, if the parent or caregiver is the one with a temperature, they will be asked to take their child home with them until 24 hours fever free without the use of medication.**
- Any person exhibiting signs or symptoms of a respiratory infection, such as cough, shortness of breath, sore throat, and low-grade fever will not be permitted into the operation.
  - If the parent or caregiver is the one exhibiting these signs or symptoms, they will be asked to take their child home with them until 48 hours symptom free without the use of medication.
- Any family or child who has had contact in the previous 14 days with someone with a confirmed diagnosis of COVID-19, or is under investigation for COVID-19, or is ill with a respiratory illness be asked to self-quarantine for 14 days before returning to the program.

**Girls Inc. of Tarrant County and Tarrant County Kids is taking measures to ensure the safety of our employees and participants during this coronavirus outbreak, including:**

1. All participants and staff are required to wear masks at all times.
2. Children are asked to wash their hands before and after snack, when returning from outside play, after using the restroom, and after switching activities or toys.
3. Children are not permitted to share personal belongings with others.
4. All toys, sports equipment and art supplies are sanitized each night in preparation for the next day.
5. All persons entering the building are screened before entry. Anyone who fails the screening is asked to go home.
6. Social distancing is enforced at all times. Children are required to keep 6 feet apart when possible.



# After-School Care

## Tuition Fees 2020-2021

### FULL-TIME WEEKLY RATE (*three or more days of care is considered one week*)

<b>Regular Lunch</b>	\$55 - First child \$50 - Second child \$45 - Third child and any subsequent
<b>Reduced Lunch*</b>	\$45 - First child \$40 - Second child \$35 - Third child and any subsequent
<b>Free Lunch*</b>	\$35 - First child \$30 - Second child \$25 - Third child and any subsequent

### DROP-IN DAILY RATE (*one or two days of care only*)

<b>Regular Lunch</b>	\$20 per day - First child \$18 per day - Second child \$16 per day - Third child and any subsequent
<b>Reduced Lunch*</b>	\$16 per day - First child \$14 per day - Second child \$12 per day - Third child and any subsequent
<b>Free Lunch*</b>	\$12 per day - First child \$10 per day - Second child \$ 8 per day - Third child and any subsequent

### BEFORE-SCHOOL CARE FEES (*three or more days or care is considered one week*)

\$25 per week  
\$ 9 per day

### ENROLLMENT FEES (*non-refundable*)

<u>First child</u>	<u>Second child</u>	<u>Third child</u>
\$ 25	\$ 20	\$ 15

\* All lunch rates are based on the current school year. We must have a copy of the reduced/free lunch letter on file in order for your child to receive the correct rate.

# Adventure Camp

## Tuition Fees 2020-2021

### FULL-TIME WEEKLY RATE (*three or more days of care is considered one week*)

<b>Regular Lunch</b>	\$110 - First child \$100 - Second child \$ 90 - Third child and any subsequent
<b>Reduced Lunch*</b>	\$100 - First child \$ 90 - Second child \$ 80 - Third child and any subsequent
<b>Free Lunch*</b>	\$ 90 - First child \$ 80 - Second child \$ 70 - Third child and any subsequent

### DROP-IN DAILY RATE (*one or two days of care only*)

<b>Regular Lunch</b>	\$37 per day - First child \$34 per day - Second child \$31 per day - Third child and any subsequent
<b>Reduced Lunch*</b>	\$34 per day - First child \$31 per day - Second child \$28 per day - Third child and any subsequent
<b>Free Lunch*</b>	\$31 per day - First child \$28 per day - Second child \$25 per day - Third child and any subsequent

### ENROLLMENT FEES (*non-refundable*)

<u>First child</u>	<u>Second child</u>	<u>Third child</u>
\$25	\$20	\$15

\* All lunch rates are based on the current school year. We must have a copy of the reduced/free lunch letter on file in order for your child to receive the correct rate.

*Updated August 2019*

**girls  
inc.**

of Tarrant County



**Tarrant County Kids  
2820 Matlock Road  
Arlington, Texas 76015  
817-468-0306  
[www.TCKids.org](http://www.TCKids.org)**